



EASTERN VISAYAS REGIONAL MEDICAL CENTER

CITIZEN'S CHARTER

MGA PAMAAGI HAN PAG-PAKONSULTA HA DEPARTMENT OF INTERNAL MEDICINE

PAMAAGI	MGA BUBUHATON	KAIHAON	DOKUMENTO O REKORD NGA GAGAMITON	RESPONSABLE NGA HOSPITAL PERSONNEL
STEP 1	<p>Pakadto ha iyo tagsa-tagsa nga clinic para han konsultasyon.</p> <ul style="list-style-type: none"> ● <i>Igpresentar an imo Hospital ID Card.</i> ● <i>Ig-scan an hospital ID Card ngan malingkod para maghulat han tawag han doctor kun hain hiya naka-asayn.</i> <p>Schedule of Clinic Organic OPD (Monday to Friday 8:00am – 5:00pm) Service follow-up (Monday to Friday 12:noon – 2:00pm) Neuro Clinic (Wednesday 2:00-5:00pm) Diabetic Clinic (Friday 8:00am-12noon) Thyroid Clinic (1st & 3rd Monday 8:00am 12noon) Oncology Clinic (Friday 1:00pm-5:00pm) Pre-operative Risk Assessment (Monday to Friday 8:00am-5:00pm)</p>	5 - 10 mins.	✓ Hospital ID Card	- Clinic Nurse - Clerk - Organic Resident - Service Resident - Neuro - Enfo Resident Rotator
STEP 2	<p>Pag-interbyu han history, pag-eksamin, han mga sintomas, paghatag han tambal/ medisina, pagpahibaro han mga sakit ngan han kinahanglan nga laboratory requests ngan procedures</p>	15 - 30 mins.	✓ Patient's OPD Record ✓ Laboratory/ Diagnostic Results	Organic OPD Resident
STEP 3	<p>Pakadto ha pharmacy para han medisina. Pakadto ha laboratory/ Radiology para han kinahanglan na eksaminasyon.</p> <ul style="list-style-type: none"> ● <i>Panhatag han medisina ngan paghimo han mga laboratory/ diagnostic procedure.</i> 	15 - 20 mins.	✓ Medical prescription ✓ Laboratory / Diagnostic Request ✓ Hospital ID Card	- Pharmacist / Med. Technologist - Radiologist - Radiology Technician